

TERMS AND CONDITIONS USE OF ALPIN CLUB CAFE SUBSCRIPTION

The parties to this instrument are, on the one hand, ALPIN CLUB CAFE, a legally constituted Subscriber Registration, identified as SUBSCRIBER.

CONTRACTING, PRICES, PAYMENT METHODS: Contracting by the SUBSCRIBER must be carried out through the “website” of Alpin Club Café, or marketplace platforms that we are registered with. Where will all prices appear available, as well as their specific conditions.

1. **PURPOSE OF THE TERMS AND CONDITIONS.** The purpose of this instrument is to establish the terms and conditions of the contracting between ALPIN CLUB CAFE and the SUBSCRIBER (Contractor) for the sending of coffees periodically contracted by him.

2. Information on how to assemble your subscription is available to the SUBSCRIBER on the website (alpinclubcoffee.com)

3. **SUBSCRIPTION REGISTRATION:** ALPIN CLUB CAFE will grant the SUBSCRIBER a "Subscriber registration" for identification of the same. In case of any doubt, please contact us by e-mail: contact@alpinclubcoffe.com or through communication channels via WhatsApp, Frequency of operation (days and hours): from Monday to Friday, from 8 am to 6 pm.

4. RECEIPT OF PRODUCTS:

4.1 - All products purchased in our subscription will be delivered between the 1st and 8th of each month. Being the purchase made until the 27th of the current month, subscribers will receive their products at the beginning of the following month.

4.2 – Subscriptions purchased between the 28th and 10th of each month, will receive their products in the following month.

4.3 - These logistical practices give us full conditions to meet our demand, offering a product that is the most “fresh” possible at a very satisfactory cost-benefit.

5. PAYMENTS:

Your payment can be executed in two ways:

5.1 - Credit card: it can be paid in up to 12 installments on the credit card, with a maximum of 48 hours to be confirmed by our system.

5.2 - Bank slip: cash payment with a 5% discount within 3 working days to be confirmed by the system.



Special and Quality Roasted Coffee Beans

5.3 – Payment by Pix: Payments can be executed through the PIX system with a 5% cash discount.

6. Subscription changes: may be executed up to 20 days before the next delivery.

7. CANCELLATION: May be canceled up to 20 days before the next delivery with the payment return future and residual fine of 10%.

8. - ALTERATION. Alpin Club Café assures the SUBSCRIBER the possibility of changing their subscription plan, being able to

customize it as it suits you. In order for us to perform this action, the subscriber must communicate with us on less than 20 days after the next delivery for your subscription to be updated. Carrier hired by Alpin Club Café who will be responsible for delivery and the amount will be transferred to the subscriber.

9. DELIVERY: Each subscriber will receive their products between the 1st and the 8th of each month, which will be in charge of a carrier hired by Alpin Club Café who will be responsible for delivery and the amount will be transferred to the subscriber.

10. Return:

10.1 - the subscriber will have a refund if the product delivered is violated or out of standards, for this to occur the subscriber must check the delivery of their product with the delivery person and verify the defect with the same, to make it easier to ship a new product faster we ask the subscriber to take a photo of the damaged product upon receipt.

10.2 - According to article 49 of the Consumer Protection Code, the customer may return the product(s) and receive back the amount you paid or exchange for another product you prefer and that is in stock. It is Returns can be made within seven calendar days (including weekends and holidays) from the day after receiving it.

11. The SUBSCRIBER must choose the frequency that they wish to contract, given that their specific conditions (Amounts, Terms, Payment Terms, etc.) listed will become an integral and inseparable part of the present instrument.



Alpin Club Cafe

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STE 210 Office 1999 – ORLANDO, Florida – US

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12. The SUBSCRIBER expressly declares and guarantees, for all legal purposes:

(I) have the capacity to enter into this instrument and to use the Product; (II) recognize that the present instrument is formalized, binding the parties, with the contractual confirmation, which will be done by clicking on the space reserved for this on the Alpin Club Café website.

13. DATABASE: The SUBSCRIBER declares to be aware that, from the contracting of the subscription of a Product, it becomes part of the Alpin Club Café's database, in which it will remain completely confidential to the the 3rd.

14. The inviolability and confidentiality of the registration data of all its SUBSCRIBERS are ensured by Alpin Club Café.

All your information is stored within the strictest security criteria in the database of the Alpin Club Café and are handled in accordance with applicable law. Under no circumstances is information provided for third parties not related to the provision of services, object of this instrument, only data generics used for sending direct mail, e-mail, newsletters and as long as authorized by the SUBSCRIBER.

15. TERMINATION. The subscription may be canceled and this instrument terminated in the event of infringement contractual, if the infringing party does not correct the default, after notification. With a 10% residual fine of the contract.



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